

GENERAL EMERGENCIES

911: Primary emergency number for ambulance, fire, police.
(Can someone stand outside to indicate your precise location). FREE
065: Ambulance / Red Cross for general problems
088: National Guard: citizen assistance, non-urgent
089: Anonymous crime reports
Local Emergency Number (landline backup): +52-415-152-0911

FIRE DEPARTMENT

+52 415-152-2888
+52 415-152-3699

POLICE

+52 415-152-0022

PROTECCIÓN CIVIL (Gas leaks, fallen cables, structural hazards)

+52 415-152-8964

CFE (Electricity) in case of power outages and emergencies
071 (national CFE number)

SAPASMA (water)

+52 (415) 152-4641 – emergencies (e.g., leaks)
+52 (415) 152-4429 – alternative line

CONSULATES

U.S. Citizens

From within Mexico: 55-5080-2000

From the U.S.: 011-52-55-5080-2000 (Emergency assistance, arrests, serious illness, parental abduction, etc.)

SMA US consulate address: Plaza La Luciérnaga, up at the mall

CANADIAN CITIZENS

When outside Canada call the Emergency Watch and Response Centre (24/7): +1-613-996-8885 (collect calls accepted)

Embassy of Canada, Mexico City: +52-55-5724-7900

VETERINARY EMERGENCIES

Dra. Andrea Rozo Home care +52 55 6064 0392

Pet Vet Office: +52 415-152-2341 or +52 415-152-4276

Dr. Merrill (Pet Vet): +52 415-111-1690 (after-hours only)

Dr. Vanessa at PetShop Vets, on Hidalgo.

Dr. Tulio Patlán: +52 415-109-2468

Dr. Alma Miranda: +52 415-149-2675

Dr. Estrada: +52 415-102-5846

Emergency Pet Housing: Creature Comforts +52 415-138-7273 (Pick up and delivery with a confirmed boarding schedule)

creaturecomfortssma.com

